



Taking care of your technology  
& web infrastructure



IT Support



Cloud Services



Cyber Security



Telecoms



Web Development



Search Marketing



# HELLO.

## And welcome to iTG Technologies

### **A little bit about us**

Your business can take advantage of our technology and web solutions as part of our comprehensive wrap-around services. This holistic approach ensures that you get the best possible return on your technology investment in terms of innovation, efficiency, productivity and informed decision making helping you to build a more profitable and sustainable business.

What sets us apart from the rest is the range of services we provide. Our goal is to be the single point of contact for all your technology and web infrastructure needs to provide 100% accountability and convenience.

And we do what we do because we care. As business is ultimately built on working relationships, an ethics of care provides a moral framework for guiding you, so we deliver the best solutions and outcomes. This in turn drives innovation, efficiency plus more informed decision making.

### **iTG Technologies is the company to talk to**

Since 1998 we have provided a friendly, professional, client focused range of technology and web solutions. Our approach, knowledge and experience make us the ideal partner to help your business realise the best possible return on your infrastructure investment.

As a testament to the excellent working environment and focus on delivering the best possible service, our team of highly qualified and skilled employees has achieved a 99% client retention rate. We have specialist, distinct teams to support and deliver our comprehensive service range, who also work together as necessary.

We've seen significant changes in technology and web solutions since we started and staying up to date can be challenging. So, we'll keep you informed about how your business can benefit from the latest technologies.



# Managed IT Support

Proactive | Personal | Productive



We take full ownership of your IT and telecoms infrastructure leaving you to do what you do best. Expert and objective advice, driven through our understanding and experience of current and emerging technologies, ensures that you'll gain maximum benefit, so you'll view your infrastructure as an investment and not a cost as it drives innovation and growth.

We can advise, supply, install, maintain and support your IT and telecoms infrastructure and will keep everything running efficiently, providing remote and on-site support.

## Our clients also benefit from the following:

- Scale up or down depending on your requirements for maximum flexibility and cost efficiency.
- Dedicated teams that take time to understand you and your business needs.
- Strategic and operational, fully managed proactive support covering your entire technology infrastructure.
- One fixed monthly fee for support caps your budget and insures against unexpected costs.
- Proactive support predicts failures before they happen resulting in higher uptime and improved productivity.
- A strategic view of your infrastructure to drive change, efficiency, productivity and help you achieve your objectives.
- Guaranteed SLAs for business-critical onsite support.
- Regular health checks, proactive monitoring and reporting to take ownership and fix issues quickly.

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*I have been working with them for a few years now and we continue to receive a brilliant and friendly service. They work with you more like partners as opposed to suppliers! Long may the relationship continue.*

Umesh Bhudia

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# Cloud Services

Scalable | Collaborative | Secure



Cloud computing delivers speed, flexibility and scalability, removing the need for large, upfront capital investment and upgrades, while offering the same level of resilience and security as an on-premises solution.

Cloud Services is our suite of fully managed solutions to help you work from anywhere, any time and on any device and includes Microsoft 365 Managed Services, Hosted Services, Spam Filtering, Backup and Disaster Recovery. You can add features and permissions to different users as required for maximum flexibility.

We will help you find better ways to store your data, process it with the appropriate security, while enabling collaborative working and informed decision making across your business.

We can advise you on the best way to move to the cloud, so that you can streamline operations, manage your costs and achieve greater business agility.

*“It has been a far easier transition than we thought and has made working from home so much better and faster. We can collaborate on documents despite being in different places which has really helped when supporting our members.”*

*Claire Lloyd*

## Our clients also benefit from the following:

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# Cyber Security

Robut | Layered | Secure



Cyber attacks are on the rise and can result in business disruption, reputational damage and financial loss. There is also the added challenge of ensuring that your business meets regulatory and governance requirements.

With more people working outside of the protective bubble of your office infrastructure, we'll work with you to identify your risks and implement a robust security solution. We deploy a 'defence in depth' approach, whereby we implement multiple layers of protection to help keep your business secure.

In addition to a free risk audit and a host of specialist tools, we work closely with several leading cyber security vendors to ensure we implement enterprise-grade security solutions for your business.

Our services include Information Security and Data Protection, Incident Mitigation and Management, Data Protection and GRPR, Security Monitoring, Next Generation Antivirus, Firewall Management and Email Phishing Simulation and Testing. We also undertake security awareness training via our Cyber Security Academy.

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*Achieving our Cyber Essentials accreditation was made much simpler by having iTG's guidance while monitoring and securing our network. There really isn't much else to say, but I cannot recommend them enough.*

Tony Moore

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# Telecoms

Integrated | Seamless | Collaborative



Now more than ever it's vital that your staff can work anywhere and at any time.

Our telecoms platform enables you to integrate multiple communication channels, such as voice, video, messaging, voicemail and content sharing, to benefit from increased collaboration and productivity across your business.

Once we have gained a thorough understanding of what is important to you, our solution will unify your communications seamlessly with the rest of your IT infrastructure, and we'll implement, integrate, manage and control your complete communications network.

With flexible working being essential for the modern working environment, our solution will enable working from anywhere while improving your collaboration, boosting productivity and increasing mobility.

Our services include a feature rich Telephony Solution, Mobile Apps, Video Conferencing, Call Recording, Auto Attendant, Number Provisioning, Internet Connectivity and Support plus Reporting and Diagnostics.

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*iTG basically make my life easy and for that I am grateful. They look after everything for us, and it runs like a dream!*

*Berni Rusby*

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# Web Development

Design | Development | Support



With increasingly savvy online users and consumption of content on multiple devices, never has a well thought out and executed web presence been so important. We'll help to expand your reach and attract engagement with our consumer and enterprise web development solutions and ensure ROI on every project.

More than just great design and development, our websites are developed with a clear strategy, audience insights and a great user experience to build engagement, sales and loyalty. We see web development as a partnership and can provide a total or partial solution that can include Strategy, Design, Development, Hosting, Support, Maintenance and Content Management.

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# Search Marketing

Creative | Technical | Optimised



What is the point of paying for a website to be your shop window if nobody gets to see it? We will optimise your asset resulting in higher awareness, engagement and ultimately sales.

We won't promise impossible results, neither will we trap you into a suffocating contract. As a fully accredited Google Premier Partner we adhere to search marketing best practice and stay up to date with all the latest techniques to deliver the best results for your business.

As your search marketing partner, we offer a range of services including Consultancy, PPC Management, Search Engine Optimisation, Social Media Management, Content Marketing and Local SEO.

*“Having worked with several website developers over the last 20 years, I can only describe iTG as superb and highly recommend using them. The site is already high on the front page of Google, and we are receiving orders after only a relatively short time after launch.”*

*Belinda Davenport*

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