

WHY SHOULD YOU USE ITG TECHNOLOGIES TO MANAGE YOUR MICROSOFT 365 LICENCE?



Our complementary services: We offer a range of services that complement Microsoft's offerings. These additional services enhance the overall value proposition for you.



Payment convenience: Unlike direct transactions with Microsoft, if you work with us you don't have to rely solely on credit card payments. This flexibility can be a significant advantage if you prefer alternative payment methods.



Pricing and personalised support: We align pricing with Microsoft's RRP and offer personalised, hands-on support. We can sometimes negotiate favourable rates on longer term contracts.



Self-service license management: If you have your own IT department managing and provisioning your licensing, our portal allows self-provisioning and management of licenses so you can still undertake this in-house, while benefiting from our value-add service.



Premier support: We work closely with our Microsoft partner – intY – to invest in and deliver premier support. We have a dedicated UK-based team and an assigned Service Delivery Manager at Microsoft to escalate critical cases promptly.



Deployment expertise: Microsoft doesn't handle service setup or deployment. We will support you, so you don't need to navigate this process alone.



Dedicated account management: We provide proactive account management, ensuring that you always have the best-fit licenses as you grow, that renewals are handled seamlessly, and that you are up to date with the latest technology from Microsoft.